

## COMPLAINT FORM

The Complaints Resolution Program (CRP) defines a complaint as an issue or concern, caused directly by the activities of the Port Hope Area Initiative (PHAI), that is not resolved through communication or proactive mitigation. For more detailed information, please refer to the CRP Overview document available on the PHAI website ([www.phai.ca](http://www.phai.ca)).

### Complainant Information

Name:

Address:

City:

Province:

Postal Code:

Email:

Telephone:

Date complaint made:

Type of complaint:

Property Damage
  Nuisance
  Non-Compliance
  Other

Date of occurrence:

Please provide the details of your complaint below.

As a result of making this complaint, is there an outcome you would like?  Yes  No  
If yes, please provide details:

Signature	Date

Signature	Date

**Please email this completed form to [phaicrp@cnl.ca](mailto:phaicrp@cnl.ca)  
or mail/deliver to:**

**Complaints Resolution Program  
Canadian Nuclear Laboratories**  
25 Henderson Street  
Port Hope, ON L1A 0C6  
905.885.0291